

January 2008

Dear M-Care Patients:

As you probably know, M-Care's mental health benefits are no longer being managed by Value Options. For this reason, as of 1/1/08, your mental health benefits have either switched to Blue Care Network or to another insurance company. Please note that **it is your responsibility** to find out what company is currently managing your mental health benefits.

Furthermore, please be advised that Blue Care Network's mental health management is also going through a transition and is requiring that all potential providers go through a lengthy credentialing process that involves several restrictions on "acceptable providers." For this reason, **we will not be accepting Blue Care Network** for services, even for M-Care patients who have transitioned to Blue Care Network.

Please feel free to talk to your clinician or a front office staff member to discuss payment options.

We apologize for any inconvenience this may cause.

Sincerely,  
RCBM Staff